

PROVIDING INTELLIGENT SOLUTIONS TO THE HEALTH COMMUNITY

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News and Information

This issue of our newsletter is packed with important information. You will find articles on which upcoming regulations will require

software changes, and our plans to help you meet these requirements. We are also happy to announce that Bill Pay Express, the

easy-to-use and secure way for patients to pay their hospital/clinic bills, is now available. .

Industry Goings On

NPI

The National Provider Index (NPI) regulation deadline is fast approaching. The Medicare fee for service claims must be compliant with the NPI on billing forms as of May 23, 2007. As is customary, small health plans will have an additional year to be compliant. Has your facility applied for their NPI? Has your medical staff?

Health care providers will be assigned NPI's upon successful completion of an application form, which can be submitted on paper or over the Internet.

IHS has made the necessary program changes to accommodate the new numbers and the inclusion of the NPI on the claim forms and in the 837 file. In order to apply the NPI changes, your IHS system should <must?> be running our latest software release, PTF 4.20.

For further information on making your facility NPI-compliant, please contact the IHS Help Desk at 1-800-359-2607.

UB-04

The UB-04 will be mandatory for all institutional paper claims effective May 23, 2007.

The final UB-04 manual was released in September 2006. The changes include a number of improvements and enhancements that resulted from nearly four years of research, including better alignment with the electronic HIPAA 837 – Institutional transaction standard.

IHS is in the process of creating the specification for the changes included on the form, and reviewing the impact this may have on 837 claims as well. We anticipate releasing the UB04 changes in early April. We'll keep you informed as the deadline draws closer.

HCFA-1500

The HCFA-1500 form changes will be mandatory for all professional paper claims effective May 23, 2007.

The HCFA-1500 manual outlining the changes was released in September 2006. One of the main changes in the new form is the accommodation of is NPI number reporting.

IHS is in the process of making the specified program changes for the paper form as well as the 837 file.

We anticipate releasing the HCFA-1500 changes in late March or early April.

Summary:

These three changes will impact your medical billing.

We plan to have all of these changes ready to install for customers no later than mid April, approximately six weeks before the deadline. To prepare for these changes you need to make sure you have completed installing our release PTF 4.20 in your test and production environments . if you wish us to assist you in installing the new NPI, UB 04, and HCFA-1500 changes. We strongly urge you not to wait until the last minute as we can only manage a few installations at a time and it will be first come first serve. As always if you have customizations installed to the programs that are impacted we will quote you the cost to reincorporate your customizations into the new code. Questions? Call us at 1-800-359-2607.

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New Features



Bill Pay Express

Get paid faster! Bill Pay Express is easy for your staff to learn and use. It can reduce your AR days by speeding payments to you while offering your patients a fast, convenient, and modern way to pay your bills.

Provide an easy-to-use, fast, and secure way for your patients to pay their hospital or clinic bills 24 hours a day with HealthCare Anytime's Bill Pay Express. Today more and more people expect to pay their bills online. It's easier than mailing a check and more secure than mailing credit card information. With the statement you mail your patients in hand, Bill Pay Express enables them to pay you quickly with our fast and secure online payment services.

Benefits Include:

- 24X7 Availability
- Secure 128 bit SSL encryption
- Bill Pay Express website uses your logos and colors
- You select message text for the Bill Pay Express website
- Patients can pay multiple bills at once
- You define acceptable payment types
- You define minimum payment amount
- Audit Trail is available to track payments
- Notification of your staff via email when payments are ready

You can easily promote Bill Pay Express to your patients by directing them to your hospital website where they would click on a "Pay my Bill" button or visit a website that includes your name such as www.BillPayX.com/YourHospitalName. You can provide these directions by having them printed directly on your statements or by including an insert in the statement envelopes.

Bill Pay Express requires no hardware or software purchases. We provide your billing office staff with a login to our secure website where they can retrieve payment information which they process using your existing hospital information system. After payments are processed, a confirming email is sent back to the patient.

For more information on Bill Pay Express, call Anette Robinson at 877-774-7422 ext. 232. A demo of the Bill Pay Express is also available at www.healthcareanytime.com.

**For information
about Bill Pay
Express, call
Anette Robinson
at 877-774-7422**





Money saving tips that will improve system performance without spending a dime.

Almost 90% of all insurance companies participate in Electronic Data Interchange (EDI) for submission of claims, also known as e-claims, to eliminate costs of overhead. Claims that are sent electronically require no signing or stamping, no searching for addresses, or postage problems, and it also reduces the amount of paper work to be stored in the office.

Although e-claims lessen the amount of paper stored in the office, record retention protocols still apply. Every e-claim submitted gets stored in your 837 files, which gets backed up every night during your normal back-up process.

Since every e-claim submitted gets stored in your 837 files, data can accumulate over time. To minimize the use of data storage, we recommend these files be purged regularly.

Purging of the files can be set to run automatically. Below are the steps to setup the purge program to run automatically.

1. Setup the EDIP control record to define the number of days you want to keep e-claims data available in your system. The number of days you enter in the control record will serve as the interval in running the purge program.

2. Setup the purge program, HB837PF with GRP# parameter, to run daily using the ADDJOBSCDE command. Note: The HB837PF program checks the EDIP control record to every time it runs to determine whether or not the purging of the 837 files will be completed or not.

If you have questions or if you need assistance in setting up your purge process, please contact the IHS Help Desk at 1-800-359-2607.

Training

To arrange a training plan, call Mayda Cox at 800-487-5772 x 279.

Are you getting the most out of your software investment? Is your staff as productive as they can be using the IHS software? Does your facility use the IHS software to its fullest potential?

Your staff changes, the tasks allocated to the staff changes, the industry changes, and with new releases - the software changes.

IHS believes TRAINING is the best way to adapt to all of these changes.

Unfortunately, not enough importance is placed on training at hospitals. The usual misconception is that training is an unnecessary expense. But training is really an investment in saving time for the future.

With additional training, you can improve your staff's productivity and increase the efficiencies of your processes.

Higher productivity almost always more than justifies the costs of training.

We can help get your staff up to speed. The training can be tailored to suit one department or across the software platform for your facility. We have special discount offers that can help you get your facility back on track. If you are interested please contact Mayda Cox 1-800-359-2607 ext. 279.



Our offices will be observing the following holidays for the remainder of 2007 and in 2008. Emergency support can still be obtained by calling our normal support number.

2007	Memorial Day	Mon	May-28
	Independence Day	Wed	Jul-4
	Labor Day	Mon	Sep-3
	Thanksgiving	Thu	Nov-22
	Thanksgiving	Fri	Nov-23
	Christmas Eve	Mon	Dec-24
	Christmas Day	Tue	Dec-25
	New Year's Eve	Mon	Dec-31
2008	New Year's Day	Tue	Jan-1
	Presidents' Day	Mon	Feb-18
	Memorial Day	Mon	May-26
	Independence Day	Fri	Jul-4
	Labor Day	Mon	Sep-1
	Thanksgiving	Thu	Nov-27
	Thanksgiving	Fri	Nov-28
	Christmas Day	Thu	Dec-25
	Day-after Christmas	Fri	Dec-26



Tidbits

EIVR trivia

EIVR – means Electronic Insurance Verification and Reporting, available now for your system.

38,006 – number of transactions processed by different facilities through EIVR last month .

168 – number of payers currently enabled for EIVR processing.

80 – number of facilities currently enjoying the benefits of EIVR usage.

1 – number of function keys to press to retrieve insurance and benefit information

Less than 5 – seconds it will take to retrieve the information you requested.

Call **800.359.2607** today so your facility can benefit from this instant productivity booster!!!

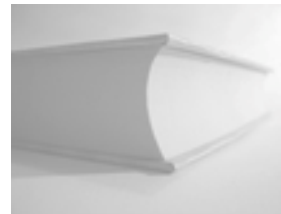
Featured Billrun Reports

Census Activity Report (HP260TPR) – Contains inpatient ADT information. This report must be reviewed daily to accurately maintain nurse station statistics. This report can also be printed on demand.

Daily Duplicate Medical Records (HP445RPR) – Contains a list of patients having two medical records but the same social security number. The old and new medical numbers are listed on the report.

Daily Revenue Update Patient Error Log (HB300RPR) – Contains a list of charges that were not posted to patient accounts due to some error, as shown in the error description column.

Post AR Transactions-GL Statistics Error Log (HB295RPR) – Contains a list of AR transactions that were not posted to GL due to invalid GL numbers.



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